

Consent to processing of personal data

Personal data is considered by ULTIMUV, s.r.o. an important value requiring proper protection. ULTIMUV, s.r.o. undertakes to process all personal data provided in accordance with law and to the extent stipulated by relevant legislation, in particular in accordance with (i) Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (hereinafter referred to as "GDPR") and (ii) Act no. 18/2018 Coll. on the protection of personal data and on amendments to certain acts, as amended (hereinafter referred to as the "Personal Data Protection Act").

In order to ensure the protection of personal data, ULTIMUV, s.r.o. commits in particular:

to obtain personal data solely for the purpose specified by law;

to process personal data only to the minimum, necessary extent and only for the necessary period;

to maintain the confidentiality of all data provided and ensure that all persons authorized to process personal data are bound by the obligation of confidentiality;

to protect received documents from loss, damage, misuse, theft, unauthorized disclosure, disclosure or other inadmissible forms of processing;

to take appropriate technical and organizational measures in accordance with the GDPR.

ULTIMUV, s.r.o. hereby informs the Client that when processing and protecting personal data it proceeds in accordance with the Privacy Policy of ULTIMUV, s.r.o. The aim of the Privacy Policy is to inform the Client about the extent and manner in which the Seller processes, uses and protects the Client's personal data (Annex No. 1 to the General Terms and Conditions - GTC)

Final provisions

The Parties agree that communication between them shall be carried out in the form of e-mails.

Legal relations not governed by the GTC are subject to the legal norms valid and effective in the territory of the Slovak Republic. In the event of a dispute between the Client and ULTIMUV, s.r.o. the courts in the territory of the Slovak Republic shall preside over the proceedings and the litigation will be conducted in accordance with Act no. 160/2015 Coll., Civil Code.

ULTIMUV, s.r.o. reserves the right to unilaterally change the GTC. ULTIMUV, s.r.o. is not obliged to notify the Client on the change to the GTC. ULTIMUV, s.r.o. is obliged to publish the valid and effective wording of GTC on the website www.ultimuv.com. The contract concluded with the Client is governed by the GTC which were valid and

effective at the time the Client confirmed the knowledge of the contents of the GTC and entered into a valid contract with ULTIMUV, s.r.o.

Before sending the order, the Client will be asked to confirm that he / she has read the GTC, understood their content and fully agrees with them by ticking a box.

The GTC entered into force on February 5, 2019. Annex no. 1.

The Privacy Policy of ULTIMUV, s.r.o. This Privacy Policy informs to what extent and how we process, use and protect your personal data when providing you with a comprehensive ULTIMUV programs which we have been developed specifically for you to ensure harmonious functioning of your organism by supporting the treatment of your health problems.

Definition of basic terms

To begin with, let us explain the basic terms behind the abbreviations that we use:

"Policy" means the company's Privacy Policy;

"ULTIMUV Program" means professional diagnostics, individual therapy, movement programs and other services provided by the ULTIMUV center network.

"Company" or "we" means a trading company ULTIMUV, s.r.o, with its registered office at Kukuričná 1, 831 03 Bratislava - district Nové Mesto, Slovak Republic, ID no.: 51940621, registered in the Commercial Register maintained by the District Court Bratislava I, Section: S.r.o., Insert no. 131725/ B;

"Personal Data" means all data and information that directly or indirectly you as well as information that refers to your personality, activities, lifestyle, economic, social and cultural aspects of your life, your physical and health condition and its development, including biometric data such as facial image or dactyloscopic data;

"Processing" of personal data means any processing operation or a set of such operations regarding your personal data or your personal data files, regardless of whether processing is performed by automated or non-automated means such as, in particular, acquisition, recording, arrangement, construction – reverse construction, storing, altering, searching, browsing, exploiting, provision by transmission or dissemination or otherwise, regrouping or combining, restricting, deleting of your personal data.

Basic principles

We consider your personal data an important value requiring proper protection, so we treat them with the necessary care and process them in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation), with Act no. 18/2018 Coll. on the protection of personal data and on amendments to certain laws and other generally binding legal regulations in force.

When processing your personal data, we always respect the following basic principles:

Lawfulness principle: we process your personal data in accordance with law. Therefore, your fundamental rights are not violated, and we always treat you fairly and transparently.

Purpose limitation principle: we collect your personal data solely for specified, explicit and legitimate purposes and do not process it in a way incompatible with those purposes.

Data minimization principle: we process your personal data to the relevant and limited extent necessary to achieve the intended purpose of processing.

Accuracy principle: when processing your personal data, we make sure that all of your personal data is accurate and, if necessary, updated in a timely manner, while adopting all reasonable and effective measures necessary to ensure that personal data that is inaccurate for purposes for which it is processed, is deleted or corrected without undue delay.

Storage limitation principle: we keep your personal data in a form that allows you to be identified for as long as necessary for the purpose for which we process the personal data.

Integrity and confidentiality principle: to the extent necessary, we protect your personal data that we process in a manner that ensures adequate security, including protection against unauthorized and unlawful processing, accidental loss, erasure or damage, using advanced technical and organizational measures.

Localization principle: we process and store all your personal data within the European Union and do not disclose it to third countries outside the European Union.

What personal data we process

Personal data we process is collected from you, as the data subject, to the extent necessary for the purpose of or in connection with the provision of our services. Our company has the status of an operator when processing your personal data.

In case you are interested in our services under the ULTIMUV Program, we process your personal data so we can contact you and make you an offer. If you have already become our Client, we process your personal data in order to manage the contractual relationship between you and our company and to fulfil our obligations arising therefrom. In both cases, we may also use your personal information for marketing and business purposes, such as sending business offers, overview of your use of our services, etc. according to the policies detailed below in this Policy.

Clients' personal data

Which personal data we process:

We process personal data you provide us when ordering our services and the personal data that results from the provision of our services. The personal data include your identification and contact details to the extent: (i) name; (ii) surname; (iii) e-mail address, and (iv) a telephone number. If you use an e-shop or reservation system operated by our company, we will also process your (v) address and (vi) date of birth. When we begin providing our services, we process also following data (vii) age; (viii) height; (ix) weight; (x) employment; (xi) the mode of transport; (xii) number of children and (xiii) sports activities. Based on the examination you undergo under our supervision, we will also process the following personal information regarding your health: (xiv) medical findings; (xv) posture; (xvi) past operations; (xvii) examinations

performed; (xviii) home rehabilitation procedures; (xix) use of rehabilitation aids; (xx) drug use; (xxi) type of labor; (xxii) breathing stereotype; (xxiii) inbody measurement; (xxiv) physiotherapeutic tests and (xxv) podological analysis. The personal information provided allows us to gain an overview of the services provided and of their progress and outcomes in order to fulfil our obligations as well as to adapt our services to your needs.

For what purpose we process personal data: the provision of our services under the ULTIMUV Program is based on long-term cooperation with Clients. Therefore, we process the personal data necessary to exercise our rights and fulfil the obligations arising therefrom. Without knowing to whom, under what conditions and with what results we provide our services, we are not able to provide quality customer service, or fulfil our other related duties, such as bookkeeping and the like.

Data relating to your health: we process personal data of this particular nature only with your explicit consent because such data is an integral part of the provision of our services and without the data we cannot provide our services. In order to give meaningful recommendations, we need to have information about your physical health, basic information about the health care that you have been or are receiving, including information about the diseases you suffer from or have overcome, or other information about your physical health to the extent outlined above. We process this data even though services provided under the ULTIMUV Program do not constitute health care services. We do not treat you, if you need treatment, we encourage you to contact your doctor.

The sources we collect your personal information from: from you when you provide it to us or from medical check we conduct with your explicit consent. Medical checks or other actions (such as collection and analysis of biological samples) may also be carried out with your consent through an external entity (such as a biochemical laboratory), in which case you acknowledge and accept that the results of the medical check will be forwarded directly to us.

Online accounts: we make your identification and contact information, and information about our services available to you through a secure online account. You can use your account to manage your personal information. The terms of use and benefits of online accounts can be found at www.ultimuv.com. In the event that you delete or change personal data, this procedure is equivalent to revoking consent to the processing of deleted or changed personal data if such personal data has been processed under your consent, otherwise deletion or replacement of personal data is considered an update of the provided information.

Period of processing personal data: we process and store your personal data for as long as they are legally relevant to the provision of our services and the exercise of the rights and obligations arising therefrom, (i) for the period required by the applicable generally binding provisions if we process personal data in order to fulfil our legal obligations; (ii) for the duration of the contractual relationship established by the contract or the duration of the pre-contractual relationships when we process personal data for the purpose of performing the contract; (iii) for the duration of the legitimate interest that we pursue, if the processing of personal data is strictly necessary for this purpose, and (iv) for the period expressly stated in your consent or until revoked, if we process

personal data with your consent. To ensure that your personal information is not kept longer than necessary, our company will set deadlines for their deletion or periodic review. Personal data may only be processed for as long as the purpose of their processing exists. After this period, the personal data will be deleted without delay in accordance with the relevant internal regulations and documents of our company governing the retention periods of individual data. In this context, you can request information on how long your personal data will be processed and stored. Upon expiry of the retention period, we are authorized to process your personal data only for compatible purposes or for special purposes such as archiving or statistics.

Personal data of interested persons

Interested person: if you have contacted us as a person interested in our services, whether by means of an online reservation form, by telephone or otherwise, or if you have otherwise expressed interest in our services, we will process your personal data provided to us in this respect to contact you and make an offer.

Consent: we process your personal data based on your consent that you give us in relation to your interest in our services. You are not required to give your consent beforehand; you can also start using our services by coming to any of our centers in person without providing us with your personal information beforehand.

Revocation of consent: you may revoke your consent to the processing of your personal data at any time. If your consent is revoked, we may only process personal data relating to you to the extent necessary and for the necessary period of time in order to prevent us contacting you.

Personal data we process: we process your identification data and contact data to the extent: (i) name; (ii) surname; (iii) the email address; and (iv) the telephone number; Based on the data provided, we will contact you with an offer or a meeting proposal in order to find out more information.

Online marketing: we may also obtain your contact information using the services of our online marketing partners, and even in such cases, your consent to the processing of personal data concerning you is necessary.

Personal data processing period: you will be offered our services at the time specified when filling out the reservation form, otherwise within 6 months of your consent. For the purpose of sending commercial offers, we may process your personal data beyond this period, provided that you have given your consent to it, until you revoke your consent.

Processing of personal data for marketing purposes. Reasons why we process personal data for marketing purposes: the reason for processing personal data for this purpose is to inform our clients and those who we are interested in our services about our offers, news and updates, to send electronic or printed newsletters (information messages) and other marketing materials, and to address our clients and others who might be interested in our services by e-mail, phone or other similar means. Through marketing and satisfaction surveys, we can tailor the offer of our services to your needs and requirements to continuously improve the quality and level of our services. We only process your personal data to contact you with marketing materials and information if there is a reasonable presumption that you are interested in our services, especially if

you are currently or have been our client. We only process personal data to tailor our services to your needs and individual preferences if you are currently or have been our client.

When we are entitled to send you our offers by e-mail: we may send our offers and other marketing materials to your e-mail only if you provided us with your e-mail address and at the same time you have given us your consent with using your e-mail addresses for this purpose. You may revoke your consent at any time by following the form and procedure detailed in Section 9 of this Policy, entitled "Your Rights". At the same time, each marketing message sent by us gives you an opportunity to revoke your consent with processing of your personal data for marketing purposes and opt-out of any newsletters and notifications of marketing nature sent by e-mail.

What personal data we process for marketing purposes: we process the following types of personal data the scope of which may vary from case to case: (i) name; (ii) surname; (iii) email address; and (iv) a telephone number; your personal profile data in relation to the provision of our services, which are recorded in our company's information system to the extent of: (i) reservations our services; (ii) used services record; and (iii) purchase history. These personal data allow us to customize offered services and communication style to your individual needs.

Personal data revealing your racial or ethnic origin, political opinions, religious beliefs, philosophical beliefs, trade union membership, genetic data, biometric data, health data or sex life data or sexual orientation will never be processed for marketing purposes.

The source of your personal information: the source of personal information is the contact form and reservation form. If we contact you via the telephone or e-mail, we keep record of doing so together with the personal data provided. Another source of personal data is also the contractual relationship into which you entered, especially your orders of our services, including orders and purchases made through the e-shop and data provided to us by those interested in our services.

Legal basis for processing of your personal data and the right to object: the legal basis for processing of your personal data for marketing purposes is your consent. You have the right to object to processing of your personal data for the purpose of direct marketing, including profiling to the extent that it relates to direct marketing. If, as a data subject, you object to processing of personal data for direct marketing purposes, we will no longer process your personal data for that purpose. If you object to processing of your personal data for the purpose of customizing our communication with you, we will consider the merits with respect to the specific situation in view of the possible existence of the necessary legitimate interests on our side that might prevail over your rights or interests and we will inform you whether we will accept the objection or whether we cannot comply with your request for the above-mentioned reasons. The procedure under which you can object is further specified in Section 9 of this Policy, entitled "Your Rights".

Period of processing of personal data: we process and store personal data for the purpose of contacting you with marketing and business offers and information as long as your interest in our services can reasonably be assumed, unless you have previously objected to such processing or withdrawn your consent to processing of personal data

for this purpose. We process personal data for the purpose of customizing communication with you based on your consent given to us for this purpose from the date of its granting to the date you cease to be our active client plus next 6 months.

Cookie Policy on websites operated by ULTIMUV, s.r.o. Certain data that under certain circumstances may identify a specific natural person are a product of the use of the so-called cookies. In the next paragraph we outline our policy regarding this type of technology.

What are cookies, how and for what purposes we use them: the website www.ultimuv.sk and other websites operated by our company use cookies, i.e. technology for storing small text files containing data about access to our website through the internet browser in your computer, smartphone, tablet, or other device. The data stored are sent back to our web server when you visit our website again. Cookies are stored in your browser's file folder and usually contain the name of the website from which they originated, validity and value. The cookies we use in no way harm the computer, smartphone, tablet or other device you use.

By using our website, you agree to our use of cookies in accordance with your browser settings. If you visit our website and accept cookies in your browser, we consider this as acceptance of our Terms of Use, Privacy and Cookies; you can find instructions on how to change the cookie settings in the settings of each browser.

The cookies we use help us continually optimize and improve our services by improving the structure and content of the websites operated by our company, adapting them to your needs and interests, and improving your user experience, including storing user preferences. We may also use cookies to personalize your ads and track traffic to our website. Temporary and permanent cookies may be used on our site. Temporary cookies are stored on your device until you leave the website. Permanent cookies remain on your device until they expire or are manually deleted. The amount of time we retain information obtained through cookies depends on the type of cookie. We use several types of cookies on our website.

Basic cookies: these cookies are the basis for the operation of our website as they allow you to use the basic features. Basic cookies are, for example, login remembering, enabling access to secure areas without having to log back in, etc. As we cannot provide the services that form the basis of our website without basic cookies, we will not be able to guarantee the correct functioning of our website if you disable cookies.

Operational cookies: using these cookies, we collect statistics that show how you use our website. They tell us which parts of our website you visited, which page you visited the last, and so on. These cookies are used to analyze and improve our website in terms of its content, design and performance. If you disable these cookies, we will not be able to guarantee the correct functioning of our website.

Functional cookies: these cookies are not necessary for the operation of our website but help us improve its functionality. For example, these cookies remember the settings you made when you visited the website the previous time, so you don't have to set them again. By using this type of cookie, we determine whether you have been offered a service or provided information from the area you are interested in, provided you allowed us to collect such data. While the use of these cookies depends solely on your

settings, by turning them off, you might lose some of the services that we might otherwise provide to you for a better user experience.

Advertising cookies: we may use advertising cookies on our website to display content and ads that are tailored to your interests and preferences. These cookies may collect information about your browsing habits and may also be used to recognize your re-visit to one of our websites. By using them, we can provide content and ads that are relevant to you and more effectively target our direct marketing communication, as well as limit the frequency of advertising and analyze the effectiveness of our advertising campaigns.

Third-party cookies: the websites operated by our company have links to and integrated content from other websites. Therefore, our website might contain cookies that are not under our control, for example if the website you are using uses a third-party analysis or marketing automation tool (such as Google tools) or displays content from a third-party website, e.g. YouTube or Facebook. By continuing to browse the website, you accept third-party cookies. Our company is not able to control the storage or access to these cookies. If you would like to know how these third parties use cookies, please read the Privacy and Cookie Policy of these services.

The basis for using cookies and how you can change your cookie settings: customizing advertising, setting up and tracking traffic to our website, tracking interest in our advertising and marketing announcements, as described above, are our legitimate interests in improving our services. These activities are also beneficial to you, however, if you do not wish us to use cookies in relation to you, you may disable them. The first time you access our website through the web browser you are using, you will be asked to consent to the use of cookies, and this technology will only be used if you give your consent. Most internet browsers are set to automatically accept cookies. You can change this setting and your consent to the use of cookies at any time by simply deleting the cookies from your web browser. You also have the option to block the website from storing cookies on your computer, smartphone, tablet or other device that you use by changing the settings in your web browser.

We will always respect your decision to change your default or automatic cookie settings. However, turning off some cookies may have a negative impact on the functionality of our website.

Provision of personal data to third parties

To whom we provide your personal data: your personal data is confidential. Therefore, we do not disclose your personal data to any third party, either directly or indirectly, except for cases outlined below.

We do not trade your personal information.

Mediators: we may disclose personal data to entities that process personal data for us or who provide us with services that require the disclosure of personal data. These are primarily entities that provide us with information technology services, database services, accounting services, tax consultancy or legal services. Mediators do not process personal data on their own but solely according to our instructions, and we are responsible for ensuring that they do not misuse the personal information provided to them and that they entered into confidentiality agreements on personal data and other

contracts aimed at protecting your personal information in accordance with applicable law.

Agreeing to provision of personal data: we are also entitled to disclose your personal information to third parties in the event you agree to this under the terms of this Policy. You may withdraw your consent at any time by following the procedure detailed in Section 9 of this Policy, entitled "Your Rights".

Disclosure of personal data in order to fulfil rights and obligations: your personal data may also be disclosed to third parties where necessary for the purpose of fulfilling our rights and obligations, in particular in relation to public authorities or as a result of the nature of the matter, in particular to fulfil our obligations under the contractual relationship to which you are a party and which exists or has been concluded between you and our company.

Your rights

Our company ensures that you have full control over your personal data and that your personal data is processed lawfully. At the same time, it is in our interest to enable you to exercise your privacy rights as conveniently as possible. If you wish to exercise any of your rights, you may do so in any of the following ways:

by sending an e-mail message to the following e-mail address: [info@ultimuv.com];
by post to the address of our company: ULTIMUV, s.r.o., Kukuričná 1, 831 03 Bratislava, Slovak Republic; or by phone at: +421 [948 945 115].

Right of access to personal data and right to portability of personal data: you have the right to obtain a confirmation from us whether we process personal data concerning you and, if we do so, you have the right to access such personal data and get information on (i) the purpose of their processing; (ii) the category of personal data processed; (iii) the identification of the recipient or group of recipient to whom your personal data have been or are to be provided; (iv) the storage period of personal data or the criteria for its determination, and (v) the source of your personal data, if personal data are not obtained directly from you. If we process your personal data with your explicit consent or if it is necessary for the performance of a contract to which you are a party and this processing is carried out by automated means, you have the right to request the personal data you have provided to us in a structured, commonly used and machine-readable format, and you have the right to transfer this data to another operator. In case you are interested and if it is technically possible, our company will transfer the relevant personal data directly to another operator.

However, the right to portability must not have adverse consequences on the rights of others.

Right to revoke consent: for the purpose of processing personal data, our company requires you, as the data subject, to consent to processing of your personal data. The consent in question is a clear expression of free will under which you grant us your specific, informed and unambiguous consent to processing of your personal data. If you have consented to processing of your personal data for a specific purpose, you have the right to withdraw your consent at any time, without prejudice to the lawfulness of processing carried out based on the consent granted prior to its withdrawal.

Right to rectify, delete and limit processing of personal data: you have the right to rectify your personal data without undue delay, and with respect to the purpose of processing you have the right to complete your personal data. You also have the right to erasure of your personal data without undue delay if (i) such data are no longer necessary for the purpose for which we have obtained them or otherwise processed them; (ii) withdraw your consent under which your personal data are processed, provided there is no other legal basis for processing of your personal data; (iii) you object to processing of your personal data, provided there is no prevailing legitimate reason on our part for further processing or if you object to processing of your personal data for direct marketing purposes. You also have the right to limit processing of your personal data, for example if you challenge the accuracy of your personal data (during a period allowing us to believe the accuracy of your personal data) or if it is illegal, if you request limited processing of your personal data instead of their deletion; that means your personal data will only be stored and will not be otherwise processed without your consent.

Right to object: you have the right to object to processing of your personal data for the purposes of direct marketing, including profiling, to the extent that it relates to direct marketing. If you exercise this right, your personal data will not be further processed for this purpose. If you object to processing of your personal data in other cases of processing, including our legitimate interest and the related profiling, we will first assess whether our legitimate interests outweigh your rights or interests, or the grounds for establishing or defending legal claims, and we will inform you whether we will accept the objection or whether we cannot comply with your request.

Right to file a complaint: if you suspect that our company is processing personal data unlawfully, you are entitled to file a complaint with the competent supervisory authority in the Slovak Republic: Office for Personal Data Protection of the Slovak Republic, based at Hraničná 12, 820 07 Bratislava , Slovak Republic, phone number: +421 (0)2 323 132 14, web: www.dataprotection.gov.sk, e-mail: statny.dozor@pdp.gov.sk.

The way we handle your request: if you ask us to take action under this Section 9 of the Policy, we will provide you with information about handling it no later than one month after receiving your request. In justified cases, that period may be extended by a further two months, even repeatedly. You will be informed about such postponement within one month of receipt of the request, together with the reasons for the postponement. If you apply by electronic means, the information you require will be provided by electronic means, unless otherwise requested. If our company fails to take action on your request as a data subject without delay, at the latest within one month of receipt of the request, we will inform you of the reasons for not taking action and the opportunity to file a complaint with the supervisory authority.

Final provisions

Our company is entitled to change the Policy, especially in order to incorporate legislative changes as well as to update the purpose and means of processing personal data. We will notify you of a change to this Policy by posting an updated version of it on our website.